All-Wet Affair Pt. 11 Bermuda Cruise FAQs

1. **What documents will I need in order to travel to on the cruise?** You will need personal identification to include picture I.D. and birth certificate. (A passport is NOT required, but HIGHLY suggested and WILL BE required in the event a passenger misses porting to return back to New York. Guests will NOT be able to return to originating port without a passport if they miss the boat.) www.travel.state.gov

2. **How old do I have to be to attend?** 21 and up.

3. **How soon do I need to arrive in New York in order to be subject to missing the cruise?** Each passenger should arrive 4-5 hours prior to cruise porting. Boarding and check-in is from 12:00 p.m. to 2:00 p.m. (Unless a pre-registered Fun Pass is completed by **no later than** August 1st, 2020, no one will be allowed to board after 2:30 and certain restrictions apply.)

4. **What do I need to pack?** (See Bermuda Cruise Packing List)

5. **How will the weather be during the cruise?** The weather will average about 80 degrees during the cruise.

6. **What if I wish to room with someone?** Please specify on your cruise profile form. ALL guests must have all (3) registration forms on file.

7. **How much money will I need?** This amount may vary per guest, but consider enough to cover any extracurricular activities you plan to engage in on the cruise ship or during time of port in Cabo San Lucas and Puerto Vallarta.

8. **How much are the cruise cabins?** (See Guest Profile form or website.)

9. **What are the approximate weather conditions in April in New York?** 75 degrees. **Bermuda?** Approx. 85 degrees.

10. **How often can I make payments towards my trip?** We highly encourage everyone to make frequent payments earlier rather than later as it gets closer to Final Payment deadlines.

11. **What if I want to arrive earlier than day of cruise departure?** For those who wish to extend their vacation with hotel stay before or after cruise travel, please indicate on your Guest Registration Form.

12. **How many people can stay in a cabin/suite?** Interior, Ocean View and Balcony cabins accommodate a maximum of 4 guests. (Bedding accommodations for 3rd and 4th guests will be rollaway beds or option of an “upper”; similar to a bunk bed)

13. **Is insurance included in this price?** No. Insurance is highly recommended, but not mandatory nor included in the prices quoted.

14. **Are Pre-Paid Gratuities included in this price?** No, however because each guest is required to pay this on the ship, we do extend the option to have this included within your payment plan. Otherwise, guests have the luxury of simply satisfying once they are on the ship.

15. **How much is the Pre-Paid Gratuity?** $84.00 per/person.

16. **What does the B mean on the cabins?** This is in reference to where the cabin is located on that floor. This could mean middle, front or rear of the ship.

17. **How much is insurance? $95.00** per person for guests in Interior cabins; **$95.00** per person for Ocean View cabins; **$119.00** per person for Balcony cabins. (Guests have 45 days from the date of registration to add insurance.) Insurance payments will be added to your profile at the time of option and must be paid in addition to your regular cruise payment within 45 days of selecting.

18. **What if I decide to cancel but I've opted for insurance?** If you have opted for insurance and have chosen to cancel, your profile package must be active and current (to include your insurance payment). Once these guidelines are met and the canceling guest is current on payments, you will be entitled to an 85% refund towards payments already made (minus insurance package) and the cancellation policy will not affect your cancel status. (If a guest decides to cancel and did NOT opt for insurance, the Cancellation Policy will assume leverage and be termed to the date of cancellation, which must be submitted in writing via e-mail or fax.)

19. **How do I make payments towards my cruise package?** After initially submitting all paperwork to the Elite Travel Group offices (via web-based, fax or e-mail), guests will need to do the following steps in order to make a payment: 1) Log on to www.elitetravelgrp.com . 2) Click on the "**2020 All-Wet Affair Pt. 11 – Bermuda Runwave Cruise**" tab 3) Click on the "**Buy Now**" button and proceed to checkout. (**NOTE**: *You do not have to have a PayPal account to make payments. You can simply click on the "Don't have a PayPal account" link and proceed with your credit/debit card*)

20. **Can I pay using CashApp?** Yes, you can submit payments using this method with an additional fee. *$EliteTravelGroup* (Inquire for applicable fee.)

21. **Does my initial non-refundable deposit go towards my vacation package?** Yes. Any money paid, including the deposit, is applied to your vacation package, with the exception of late fees that are incurred after the 5th of each month.

22. **What are the rates for cabins accommodating more than two guests?** The cabin rates for all will be totaled and divided evenly among guests. (Please see Guest Profile Registration form.)

23. **What if I am the only guest in the cabin?** ALL cabin rates are based on a double occupancy, per sailing guidelines. If there is (1) guest in the cabin, the single rate is therefore doubled, which would reflect that monthly payments must be DOUBLED as it relates to the Payment Schedule. (*If a single guest opts to add a roommate at a later date, any payments made can be credited to the added guest.*)

24. **What if my roommate decides not to go at the last minute?** Remaining guests in the cabin will be required to pay the remaining cabin balance on the cabin. The guest can also be replaced, thus having the new guest assume the responsibility of the cabin balance or any outstanding balances. A **$50.00** admin/name change fee will be assessed on any roommate and/or name changes made after **June 1st, 2020**.

25. **What other fees should I be advised of outside of what I've already paid?** Your quoted rate includes cabin fare, local taxes, government fees, port charges, event guest packet and fashion show admission. Transportation which might include (cruise port, airport, etc.), along with standard gratuities, shore excursions and on-board souvenirs are NOT included.

26. **Can I bring alcohol on the ship?** The cruise line prohibits the carry-on of alcoholic beverages, however (1) bottle of wine per cabin guest is allotted during check-in. (Each guest is also allowed up to (1) 12-pack of soft drinks, excluding bottled water.)

27. **Can I use my cell phone on the ship?** Yes, however, applicable rates and fees will apply. We suggest that guests set up an International calling plan with their carrier prior to sailing. (Internet packages for use of wireless devices are also available on-board; Inquire at Guest Services upon boarding.)

28. **Outside of my standard cruise gratuity, will I have to pay any extra gratuity?** Yes, the cruise line assesses an automatic 18% extra on any additional beverage purchases on-board. (Additional tipping is suggested for Room Service staff, as rendered.)

29. **What if I wish register after December 1st** Guests who register late, will have an option to still join the event if (and only if) cabins are available. Guests must not only submit the applicable paperwork necessary to register, but also submit a payment that would bring themselves current with the guests in the group as it relates to the Payment Schedule. (NOTE: Guest registering AFTER December 1st are assessed a **$25.00** late registration fee. Guests registering AFTER January 1st are assessed a **$50.00** late registration fee.

30. **What is the cost for hotel if I opt to stay prior to (and/or after) the cruise?** Our selected host hotel is the *Marriott Fairfield Inn & Suites NY Manhattan* hotel. We have a group rate established totaling **$230.00** for (King) and **$245.00** for (Double) per nights 8/27 through 8/30, for those interested. These rates include city, state and occupancy taxes. Guests that opt to room together can split the costs. Overall room total will be evenly split. Guest will have the option to register through our established group block. Details will be provided post-registration. (Breakfast is included.)

31. **I am interested in being a vendor during the onboard cruise event. How do I sign up for that?** For those interested in being a vendor for the display, promotion and/or sell of good and services during the onboard event, please complete the Fashion Show Vendor Registration Form and send to newsom8723@gmail.com.

32. **What time will the ship leave from New York? Return to New York?**

    4:00 p.m. (Monday)- Depart from New York

    Fun Day at Sea (Tuesday)

    5:00 p.m. Bermuda; arrival (Wednesday)

    4:00 p.m. Bermuda; depart (Friday)

    Fun Day at Sea (Saturday)

    8:00 a.m. (Sunday)- Return to New York

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(Print) (Sign)

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(Date)